

Ready to thrive with our software?

We'll show you how

Fact Sheet

Software AG has 1,900+ Professional Services experts committed to your success. No one knows our products better than we do. We're a valuable resource when it comes to strategizing, planning, building, implementing and even managing your solution—whether it's an integration-of-everything project or your journey to the cloud. Our expertise is earned through managing thousands of successful projects around the world.

Meet your trusted advisors

Software AG's Professional Services provides high-value business consulting and industry process expertise wherever its needed. Our consultants have intimate knowledge of Software AG products. We've guided 4,000+ global customers to realize the best value from our software. With 50+ years in complex, mission-critical environments, our consultants are practiced in delivering quality, reliable and sustainable solutions. Our aim is to help you realize the best value from our software—today and for decades. Let's unlock your potential to advance your business with our industry-leading software.

Expect the best from us

1. We consistently go the extra mile

We are at your side as you realize your business vision through discovery workshops and deep-dive assessments. Performance tuning keeps your applications at their best. Business cases built by our experts help you prove the value of using the Internet of Things, hybrid integration, the cloud—wherever your digital transformation takes you.

2. Best practices are our business

Our unique solution deployment methodology reduces complexity and gets your project “done right the first time” within budget. Our experts know how to get solutions into production with high efficiency, shape technology to unique needs, and help companies define optimal scope and focus for future investments.

3. We're part of your solution team

Our Services experts work alongside your internal experts and partners and in tandem with Software AG sales, engineers and customer success managers and can join your project at any point. As required, we draw from the vast resources of our global teams and partner ecosystem to extend our expertise and support implementations around the world.

“With Software AG, there is a very real understanding of what we are talking about ... a common vision of how the technology can move us forward.”

– **Business Manager** | ING
Commercial Banking Financial
Markets

Proven successes

IoT, supply chain visibility

Helped drive a major digital initiative for a global industrial robotics and automation manufacturer (€83billion) to connect to devices, machines and applications in minutes.

Digital transformation/IT infrastructure monitoring

Transformed IT and business operations at a trillion-dollar financial institution by modernizing its approach to compliance, risk, application and infrastructure planning.

Real-time inventory visibility

Improved real-time understanding of global inventory levels to improve the accuracy of fulfillment plans for a leading international discount grocer with more than 10,000 stores.

Contextual marketing

Leveraged Software AG solutions to facilitate more than 1 million bookings each year, enabling history-based customer insight, personalization and upselling for one of the world's largest cruise operators.



Take the next step

For more information about Software AG's Professional Services, email us at professional.services@SoftwareAG.com.

Flagship services

With our services, you discover the most comprehensive approach for Software AG products. Our highly trained consultants are both first adopters of new unique technologies and ambassadors for your requirements and needs. Benefit from services such as:

IoT Consulting Services

Speed up your IoT journey with our Cumulocity IoT QuickStart package. Our experts can help you ideate, build a proof of concept and prove its value.

Database Modernization

Move your trusted Adabas & Natural applications to the cloud or rehost on Linux® with our expert help. Count on us to help to modernize and extend your investment in Adabas & Natural while assuring business continuity.

Managed Services

Keep operations running smoothly with THE experts in Software AG products. Our Managed Services offerings span application and infrastructure management, business optimization and cloud services.

Education Services

Get the insider's know-how

Empower your employees and speed up onboarding with our Education Services. Our flexible offerings make it easy to get the training you need, when you need it. Choose from:

- e-Learning
- Hands-on self-paced training
- Instructor remote support
- Virtual instructor-led (no travel)
- Certification

More on methodology

Realize value from your software investments with faster project setup and easier mapping of staff to tasks, comprehensive project resources and increased project quality with lower risk.

Our unique solution deployment methodology, perfected in thousands of project deliveries, reduces complexity and gets your project "done right the first time" within budget. Prime spans methods and procedures, deliverable templates, project accelerators and best-practice samples. At the core of Prime are more than 60 service packages supporting Software AG solutions.

- Transform your IT business processes
- Leverage analytics for better decision making
- Integrate across platforms and geography
- Optimize system performance with in-memory management
- Capitalize on proven project management approaches

ABOUT SOFTWARE AG

Software AG began its journey in 1969, the year that technology helped put a man on the moon and the software industry was born. Today our infrastructure software makes a world of living connections possible. Every day, millions of lives around the world are connected by our technologies. A fluid flow of data fuels hybrid integration and the Industrial Internet of Things. By connecting applications on the ground and in cloud, businesses, governments and humanity can instantly see opportunities, make decisions and act immediately. Software AG connects the world to keep it living and thriving. For more information, visit www.softwareag.com.

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